

## FOR IMMEDIATE RELEASE

**Murphy Tower Service, LLC Certified for Three ISO Standards**

{Des Moines, Iowa, April 13, 2022} – Murphy Tower Service has earned ISO certifications for three management systems: [Quality \(ISO 9001:2015\)](#), [Environmental \(ISO 14001:2015\)](#) and [Occupational Health and Safety \(ISO 45001:2018\)](#). The company was certified by the accredited standards body, Perry Johnson Registrars, Inc. in January 2022.

[The International Organization for Standardization \(ISO\)](#), the world's largest standards organization, is an international, nongovernmental organization made up of national standards bodies. "ISO certified" means that an organization has developed, maintains and continuously improves its business processes.

Organizations achieving ISO certification undergo annual process audits by an external auditing registrar in order to maintain certification, with an extensive audit every three years.

"Continuous improvement in all areas of the business is the goal," said [Kenny Bengel, Director of Quality Assurance](#), who led Murphy Tower Service's ISO certification efforts. "The certification process involves every single employee to ensure all parts of the company work together smoothly and effectively so we can consistently improve our policies and processes."

[CEO Pat Murphy](#) added: "Safety, quality and protecting our environment are probably the three most important core values any company could pledge to their employees, customers and communities. Murphy Tower Service has been continuously improving in these three areas for three decades, so it was natural for us to attain these certifications."

ISO develops and publishes more than 22,000 standardizations covering a wide range of proprietary, industrial and commercial standards. ISO Certification is evidence of a business' compliance to quality standards, thus building trust in their operations, products and services.

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[Murphy Tower Service LLC](#) is a wireless and wireline infrastructure company, enabling the latest communication technology across the Midwest through its end-to-end construction services. Each of its business units – Tower Service, Network, Communications and Electric – offers high-quality, turnkey solutions, from site construction to final testing and maintenance. Examples of the company's service offerings include horizontal directional drilling for fiber optic cables, cell tower construction and maintenance, small cell installation, distributed antenna systems (DAS) and commercial electrical services.

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[Murphy Tower Company Video](#)



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The International Organization for Standardization (ISO), the world's largest standards organization, is an international, nongovernmental organization made up of national standards bodies. [ISO develops and publishes a wide range of proprietary, industrial and commercial standards.](#) "ISO certified" means that **an organization has developed, maintains and continuously improves its business processes.** This is accomplished by measuring and comparing its business performance to appropriate quality standards. Organizations achieving ISO certification undergo annual process audits by an external auditing registrar in order to maintain certification, with an extensive audit every three years.

### ISO 9001:2015 Quality Management System

**ISO 9001:2015** is a standard for quality management that presents guidelines intended to increase business efficiency, improving customer satisfaction by increasing an organization's productivity, reducing unnecessary costs and ensuring quality processes in delivering services. For Murphy Tower Service, this means managing quality process controls throughout entire customer projects, from submitting bids and proposals to completing work per customers' requirements and providing comprehensive close-out packages. In short, it means the company provides a high standard of quality service to its customers from start-to-finish.

### ISO 14001:2015 Environmental Management System

**ISO 14001:2015** sets out criteria and a framework for an effective environmental management system, including processes for recycling and waste disposal, energy use reduction, water conservation, prevention of excess storm water runoff, and communication with suppliers to ensure environmental requirements are achieved. Murphy Tower implemented an expansive recycling program to support the reduction of solid waste material in its landfills and replaced most lighting fixtures with LED lights. In maintaining conformance to statutory and regulatory compliance for sustainability processes, adherence to the standard allows companies to improve their reputation within their communities and gain customer confidence through environmentally responsible actions.

### ISO 45001:2018 Occupational Health and Safety Management System

**ISO 45001:2018** specifies requirements for an occupational health and safety (OH&S) management system to enable organizations to provide safe and healthy workplaces by preventing work-related injuries and illnesses. The standard recognizes Murphy Tower's excellent safety training programs and processes for mitigating risks and workplace hazards in order to minimize on-the-job injuries through regimented and well-documented employee safety training and certification/recertification processes. Murphy Tower fosters an inclusive work environment, incorporating an internal safety committee whose goal is continuous improvement to its OH&S system for all office and field personnel.

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